

iTrip Rental Agreement

iTrip Vacations Beaches of 30A / 316 S. County Highway 83, Building E, Unit A/B / Santa Rosa Beach, FL 32459

Phone: (850) 775-3282 / Fax: / santarosabeach@itrip.net

Tenant: _TenantName_ Phone: _TenantPhone_ Email: _TenantEmail_

Address: _TenantStreet_ _TenantCity_ _TenantState_ _TenantPostal_

This Agreement will confirm your rental of *Pet Friendly/Community pool/Roof top deck/Short walk to beach/Bike to shops & restaurants/WiFi for _NumNights_ nights as follows:

Check-In: _CheckinDate_ _CheckinTime_

Check-Out: _CheckoutDate_ _CheckoutTime_

Rental: \$_Rental_

Fees: \$_Fees_

Taxes: \$_AreaTax_

Total: \$_NetAmount_

Refundable Damage Deposit: ... \$_RefundableSecurityDeposit_

Deposit: \$_DepositAmount_ (due _DepositDueDate_)

Balance: \$_BalanceAmount_ (due _BalanceDueDate_)

AGREEMENT:

iTrip Vacations Beaches of 30A, the Agent of the Owners, and Tenant agree as follows: Above Tenant is at least twenty-five (25) years of age (an "adult") and will be an occupant of the unit *Pet Friendly/Community pool/Roof top deck/Short walk to beach/Bike to shops & restaurants/WiFi during the entire reserved dates. In addition to Tenant, other authorized occupants may be family members or friends of Tenant. Use of the premises will be denied to persons not falling within the foregoing categories. Should any unauthorized persons occupy or use the Premises, Tenant shall vacate the premises immediately without any refund. No key will be issued to anyone who is not an adult.

Special Notice:

- **No student groups. No more than 4 minors per adult.**
- **Registered guests must be 25 years of age.**
- **Internet:** Holiday Properties Inc. is not responsible for internet service interruptions due to local service provider outages / maintenance issues. Should you require internet during your stay, it is recommended that you bring a back up portable hot spot supported by your cell service carrier.
- Please see the "Pet Friendly," portion of this agreement for important information regarding bringing your pets.

Reservations:

May be placed up to two (2) years in advance, but are subject to the rates in effect for the year said reservations are placed. All times are Central Standard Time and currency is USD unless otherwise noted. While every effort will be made to have the unit available for check in at 4pm CST, during high season cleaning crew may require additional cleaning time and check in may be delayed up to 5 pm. Reservations will be held for seven (7) days. If signed rental agreement and payment are not received within a seven (7) day period from the date of the Tenant's signature, the reservation will be cancelled.

Initial Rental Deposit:

A deposit totaling 35% of the agreed upon Total Amount is due with acceptance of rental agreement. Payment of deposit shall be deemed as acceptance of this rental agreement. Payment may be made by traveler's checks, bank money order, certified check or major credit card. Personal checks will be accepted upon approval; if funds are not credited within seven days booking will be cancelled. The deposit amount is \$_DepositAmount_.

Balance:

Balance is due **30 days prior to arrival date**. The balance is due on _BalanceDueDate_. Payment must be made by certified check or major credit card. Personal checks will be accepted upon approval; if funds are not credited within seven days, booking will be cancelled unless prior arrangements are made. If

you have paid your initial deposit with a credit card and that card is on file in our system, Holiday Properties may automatically collect the balance due at the 30 day period. **If you do not want this payment automatically deducted, please let us know that you intend to make the payment yourself on or before the day that it is due.**

Email Consent: By providing your email address, you are giving iTrip Beaches of 30A consent to provide their services and communicate with you via mobile phone, voice message, email, and any kind of online communication, provided that these communications comply with privacy regulations.

Texting Consent: By providing your phone number to iTrip Beaches of 30A consent to provide their services to communicate with you via text message, provided these communications comply with the privacy regulations.

DAMAGE DEPOSIT / LDW OPTION:

LIMITED DAMAGE WAIVER PROGRAM

1. **Terms of Waiver:** As an enrolled, Covered Guest, staying at an iTrip Franchisee property, under this plan, you will not be obligated to pay for Covered Damage (defined below) to real or personal property of the owner of the rental unit located within the rental unit occupied by the Covered Guest. When the Covered Guest purchases this plan, the property manager waives the right to charge the Covered Guest for Covered Damage to the unit as a result of your inadvertent acts or omissions during the duration of the Stay. Maximum limit of this waiver of liability is \$2,475.00 aggregate per stay.
2. **Conditions:** The Limited Damage Waiver Program has certain conditions. Covered Damage does not include, and the Covered Guest remains liable for, the following: • Damages caused by Intentional Acts of a Covered Guest • Damages caused by gross negligence or willful and wanton conduct. • Any damage that the Covered Guest does not report to iTrip staff in writing by the time the Covered Guest checks out of the unit. • Damage from theft without a valid police report. • Damage caused by any pet or other animals brought onto the premises by any Guests, whether or not the property is "pet friendly". • Damage or loss of any property owned by or brought onto the premises by a Covered Guests or invitee of Covered Guest. • Property Damage resulting from any motorized vehicle or watercraft operated by a Covered Guest. • Damaged Caused by any forbidden items or property usage including but not limited to BBQ Grills, Candles, Cigarettes, etc.
3. **Definitions:** • "Covered Damage": All damages to property of the unit's owner, up to \$2,475.00 in the aggregate for each Stay, that occurs during the Covered Guest's stay and that is the result of the inadvertent acts or omissions of the Covered Guest or the Covered Guest's invitee, excluding the damages listed in the conditions section above. • "Covered Guest": All registered guests and all persons booked to share the same unit of accommodations, and have paid the required plan cost. • "Stay": The stay at an iTrip unit, from the date of a Covered Guest's check-in to the date of check-out.
4. **Administrative Procedure:** iTrip staff will administer and determine whether a damage qualifies as Covered Damage. Such staff will have the sole authority to determine the nature and extent of damages, necessary repairs and eligibility for the waiver of liability described herein. The Covered Guest must report any theft or damage to the unit or its contents to iTrip staff by the time of check-out or any otherwise applicable damage waiver for such Covered Guest will be void. The iTrip Franchisee has ultimate claim administration authority. Arbitration is required prior to litigation.
5. **Terms of Coverage:** The plan takes effect upon check-in on the booked arrival date to an iTrip unit. All coverage shall terminate upon normal check-out time of the iTrip unit or the departure of the Covered Guest, whichever occurs first.
6. **Fee:** \$99.00 for your covered stay. This fee is non-refundable.

IMPORTANT NOTE:

Violation of any condition of the terms of iTrip voids the Damage Waiver Program without refund of any portion of booking/damage waiver fee. Guest Agrees that damages not covered by the Damage Waiver Program or in excess of the Damage Waiver Program limit of \$2,475.00 shall be paid by guest immediately. Guest authorizes iTrip to charge the cost of damages to guest's credit card in accordance with this agreement and the terms and conditions of the rental agreement. By submitting payment for this reservation, you authorize iTrip to include the costs of this Damage Waiver Program in your reservation. Please contact iTrip directly if you do not wish to participate in this plan or assignment.

Unless Tenant elects the Limited Damage Waiver Program, Tenant agrees to pay for damage to the Unit or property within the Unit, except normal wear and tear, that occurs during the Tenant's stay in the Unit. Tenant authorizes iTrip to charge the amount of damages, as determined solely by iTrip, to guest's credit card in accordance with this agreement

REFUNDABLE DAMAGE DEPOSIT:

If applicable, will be credited to the last credit card on file within 7-10 days of departure pending inspection by our cleaning firm. If your deposit is being held due to damage or additional cleaning charges you will be notified via email with explanation and dollar amount of charges. **IF DAMAGES EXCEED THE AMOUNT OF DAMAGE DEPOSIT Holiday Properties Inc. RESERVES THE RIGHT TO CHARGE THE CREDIT CARD ON FILE.**

CANCELLATION POLICY:

Greater than 30 days:

Should you need to cancel your reservation with more than 30 days notice prior to your arrival date, you will be charged a cancellation fee of \$100 plus the credit card processing fee. All other funds received will be refunded.

Less than 30 days:

Should you need to cancel your reservation with less than 30 days prior to your arrival date, iTrip Vacations Beaches of 30A will make every attempt to find another guest for your location and dates. If another guest is booked, your refund will be based on the dates and rates of the new guest and a \$100 cancellation fee will be deducted from the refund plus the credit card processing fee. If another guest has not booked for your scheduled time, a refund will not be given.

Email or phone messages are **NOT** sufficient to cancel a reservation until you receive a reply back from iTrip confirming your cancellation.

PLEASE NOTE IF you booked through Airbnb, the Airbnb cancellation policy applies to your reservation. You will be held to the "Strict" Airbnb cancellation policy you agreed to when you booked.**

***** There will be no refund for early departure unless authorities request mandatory hurricane evacuation. Vacation Insurance is recommended.

It is up to the Guest to purchase Travel Insurance coverage. Coverage is available for health and weather related problems from a number of reputable companies including but not limited to www.travelguard.com and www.insuremytrip.com

Please call them directly or order online to purchase coverage in your name.

Substitution Properties:

In the event of unforeseen circumstances, a similar rental will be provided should the original guest rental become unavailable or uninhabitable. Holiday Properties reserves the right to move guests as necessary and or refund the guest for the cost of their rental.

Hazardous Practices:

No barbecue grills of any kind are permitted on balconies or in the unit. No open flames ie. (Candles burning,) are permitted on balconies or inside of the units. Do not dismantle smoke detectors, carbon monoxide detectors, or pool alarms as they are there for your protection. There will be \$50 charge for all smoke detectors, pool alarms, or carbon monoxide detectors that are found to be dismantled at check out. Please use the overhead stove fan when cooking to avoid accidental, activation of smoke detector alarm.

Family Rental Only:

Reservations made for teenagers or young single groups will not be honored without any accompanying adult staying in the unit at ALL times. We require at least one member of the party to be 25 (twenty-five) years of age! Any violators will be evicted according to Florida Statute 508.141 with forfeiture of all monies.

Falsified Reservation:

any reservation obtained under false pretense will be subject to forfeiture of reservation deposit, damage deposit, and/or balance of rental payment.

Housekeeping:

There is **no daily maid service**. Linens and towels are included and not to be taken from the unit. **An initial setup of trash liners, bathroom paper, soap etc. is provided, but guests will need to provide their own stock of paper items and cleaning supplies to use when the initial stock has been utilized (paper towels, laundry detergent, soap/shampoo, extra toilet paper etc).** Additional cleaning fees may apply and are not limited to the following circumstances: linens being damaged or discolored due to guest negligence, proper check out procedures not being followed.

Utilities:

No compensation will be given for temporary outage of electricity, gas, water, cable, internet or telephone service. When and where applicable outages will be reported immediately and all efforts will be made to have them restored as soon as possible. Please note that you may want to bring a calling card for placing long distance phone calls, as these are restricted.

Keys:

Most Units are equipped with keyless entry; you will obtain a numeric key code to access your unit when final payment is made. For units that do have traditional lock boxes and keys, you will find one key in lock box and one additional key on kitchen counter. Both keys are to be returned to lock box upon move-out by Tenant. There will be a \$30.00 charge per key if one is found missing. \$65 (or higher) locksmith fee will be charged for lost key/lockouts, and is payable at time of service.

Non Smoking Unit:

Smoking is strictly prohibited. Your damage deposit will be forfeited and you will incur an additional charge for carpet cleaning and deodorizing if any evidence of smoking is found.

Entry by Owner:

Owner or owner's agents may enter the premises under the following circumstances: in case of an emergency; to make any necessary or agreed upon repairs, alterations, or improvements; supply necessary or agreed upon services or show the premises to prospective purchasers, renters or contractors. Owner will provide renter with at least 24 hours notice of Owners intent to enter (except in the case of an emergency).

Owners Closet's:

The Premises may contain a locked "owner's" closet, chest or cabinet for the Owner's personal use and is not part of this rental agreement. If found open upon arrival please notify Holiday Properties.

Homeowners Association Rules:

Guest agrees to abide by any applicable Homeowner Association Rules or Owner's Rules posted in the premises or provided in the check in email.

Sleeping Capacity and Disturbances:

Tenant and all other occupants will be required to vacate the premises and forfeit the rental fee and damage deposit for any of the following: Occupancy exceeding the sleeping capacity, using the premises for any illegal activity, causing damage to the premises rented or to any of the neighboring properties and any other acts which interferes with neighbors' right to quiet enjoyment of their premises.

Hold Harmless:

iTrip or the Owner, does not assume any liability for loss, damage or injury to persons or their personal property. Neither does owner accept any liability for any

inconveniences, damage, loss or injury arising from any temporary defects or stoppage in supply of water, gas, cable service, electricity or plumbing, as well as due to weather conditions, natural disasters, acts of God, or other reasons beyond its control.

Pool and Patio:

Tenant hereby acknowledges that the premises they have reserved may include a community and or private pool and the undersigned agrees and acknowledges that the community pool and patio/deck can be dangerous areas, that the deck/patio can be slippery when wet, and that injury may occur to anyone who is not careful. With full knowledge of the above facts and warnings, the undersigned Tenant accepts and assumes all risks involved to Tenant and all of Tenant's guests in or related to the use of the community pool and patio areas.

Maintenance:

Please report any maintenance needs for the premises to us and we will respond as quickly as possible. **Refunds will not be made for maintenance issues including, but not limited to heating and air conditioning, appliances, televisions, and stereos.**

Maintenance issues should be reported to your local iTrip Vacations Beaches of 30A team. Please dial **(850) 775-3282** and leave a message or send a text in case our operators are busy handling other calls. All messages will be responded to as soon as possible.

Linens and Towels:

The owners furnish linens and towels. Any lost or damaged linens will be deducted from your deposit or charged to the credit card on file. **Extra items needed are the responsibility of the Tenant.** We recommend that you bring any special items that you may need including beach towels.

Parking:

Boats, Jet Skis, Trailers or RVs must pre-approved.

Bikes Provided by Owners:

Homes that have Bicycles provided by owners that become lost or damaged will be charged to the guest of record at **\$375 per bike. Use of bicycle(s) denotes responsibility accepted**

INDEMNITY CLAUSE FOR USE OF COMPLIMENTARY BIKES

Guest agrees to indemnify and hold harmless the owner of said property, his family and or Holiday Properties, it's employees and owners from any and all claims, demands, losses, causes of action, damage, lawsuits, judgments, including attorney's fees and costs, arising out of or relating to an injury or death related to the use of complimentary bikes provided for use at said property by guest, relative, friend of guest and or so on.

PET FRIENDLY PROPERTY:

The permission granted herein shall be described below:

Guest hereby agrees to comply with the following:

\$200 non-refundable pet fee

- Limit of 1 pet per stay.
- Dog only
- Breed restrictions: American Pit Bull Terrier, American Staffordshire Terrier, Bull Mastiff, Chow, Doberman, Pit Bull, Presa Canario, Rottweiler, Wolf, Wolf hybrids, any combinations of the aforementioned breeds, and or any breed or type that iTrip Vacations Beaches of 30A deems to have similar characteristics.
- Any extra cleaning required, or damage done by pet will be charged to guest card on file.
- All pets must comply with the following specifications (documentation from an accredited veterinarian must be provided by Guest upon request):
 - Must be up-to-date on rabies vaccinations and all other vaccinations.
- All pets must be leashed at all times.
- Guest is responsible for cleaning up any/all pet refuse.
- Pets are not allowed on furniture at ANY time. Any evidence of pets on furniture WILL incur extra cleaning fees.
- All pets are to be treated with a topical flea and tick repellent monthly and/or at least three (3) days prior to arrival. Any extermination having to be done after departure will be charged to the credit card on file.
- Pet must not cause damage to premises or furnishings. If damages are caused, the cost of the damage will be charged to the card on file.
- Guest should prevent pets from producing excessive noise at a level that disturbs neighbors.
- Pet will not be left unattended for an undue length of time, either indoors or out. Pet will not be left unattended on balcony, patio, or porch. Pet is to be crated while guest is out of unit.
- Homeowner assumes no responsibility for illness or injury that may incur to pets or humans while on the premises.
- Violation of any of the aforementioned policies will result in an immediate eviction from the property with no refund issued for any amount of the stay.

The Guest shall be solely responsible for the pet while on the property.

RULES AND REGULATIONS

1. Tenant agrees to leave the premises and its contents in the same condition, neat and tidy, as Tenant found the premises to be upon move-in, normal wear and tear expected.
2. All garbage removed from the premises and placed in outside receptacles. Please place trash bins in front of house for pickup.
3. Please make sure all dirty dishes are either cleaned and returned to cabinet or in dishwasher being washed prior to departure.
4. Close all blinds in all rooms.
5. Maximum number of occupants as listed in the description for the unit shall not be exceeded, not including a child in a crib.
6. Furnishings are not to be removed from the premises for use outside or in other properties.
7. Guest will be solely responsible for pet while on the property and will follow rules & regulations for the pet friendly property laid out in booking agreement.
8. Smoking is not allowed in the unit.
9. **Reservations are not made by or for a minor, defined as any person under the age of twenty-five (25)** . No more than 4x Minors per adult.
10. All keys are to be returned upon move-out by Tenant. There will be a \$30.00 charge per key if not returned within 2 weeks of check-out date.
11. Tenant and any guest of Tenant shall obey all laws of the state of Florida, as well as local laws, at all times while they are on the premises. Failure to abide by the laws of Florida or the above rules may cause tenant to be asked to vacate the premises and forfeit all rents and security/damage deposits.

ADDITIONAL TERMS AND CONDITIONS

The undersigned Tenant, for himself/herself, his/her heirs, assignors, executors, and administrators, fully releases and discharges Owner from any and all liabilities, claims, demands, and causes of action by reason of any injury, loss of damage by whatever nature which has or have occurred, or may occur to the undersigned, or any of his/her guests as a result, or in connection with the occupancy of the premises and agrees to hold Owner free and harmless of any claim or suit arising there from. In any action concerning the rights, duties or liabilities of the parties to this agreement, their principals, agents, successors or assignees the prevailing party shall be entitled to recover any reasonable attorneys fees and costs. Owner reserves the right to terminate this Agreement upon their discretion at any time.

Please remember that you are renting a private home. Please treat it with the same respect you would like shown in your own home.